

Return Policy for InsourceAI

1. General Return Policy

Due to the nature of technology sourcing and electronic components, all sales through InsourceAI are **final and non-returnable** unless explicitly stated otherwise. This policy reflects the custom and specialized nature of sourced goods.

2. Defective or Damaged Goods

If products arrive damaged, defective, or significantly not as described, you must notify InsourceAI and the supplier within **7 calendar days** of receipt. Please provide photographic evidence and a detailed description. We will work with the supplier to facilitate a resolution, which may include replacement or refund at the supplier's discretion.

3. Order Accuracy and Responsibility

It is the buyer's responsibility to verify product specifications, quantities, and compatibility before placing an order. InsourceAI is not liable for errors in order placement or incorrect purchases.

4. Exceptions

Certain product categories or suppliers may offer limited return or warranty options, which will be explicitly communicated prior to purchase.